

QUALITY POLICY C.R.M.

The Engine Rebuilding Center (CRM) of Venequip, oriented to Customer Service, provides Diagnosis, Maintenance, Repair, Technical Assistance and After-Sales Service specialized in Engines, Motor Generators, and Heavy Machinery Components for the oil, mining, industrial, and construction sectors; complying with the applicable requirements of the relevant interested parties related to the service provided, committed to Customer satisfaction; Seeking excellence through the Continuous Improvement of the Quality Management System; through highly competent staff, facilities, tools and instruments adequate and controlled; as well as maintaining good practices of order and cleanliness according to 5S guidelines, which allow us to meet the quality standards and specifications of the brands offered by the organization.

FDGAR ROMFRO

CRM OPERATIONS MANAGER

Date of Approval: July 2019 Date of Revision: March 2019 Puerto Ordaz Branch Version No 5